

Choice Matters

A solution for the building of a system of care that puts the citizen in the driving seat

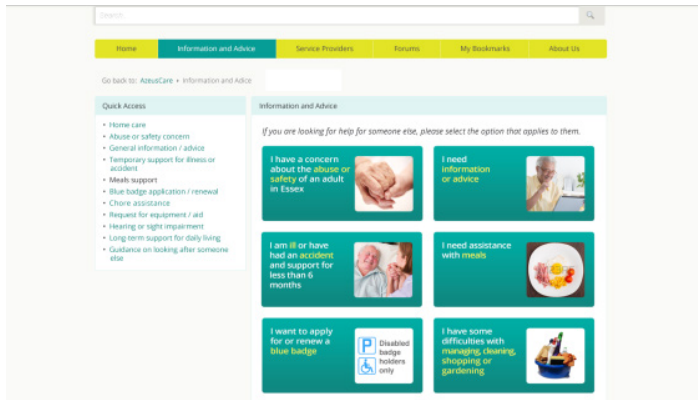
Enabling choice is at the heart of the personalisation agenda and is enshrined in the Care Act 2014. Tailoring a system of care around the needs of the individual is a complex process however. Multiple stakeholders are involved - Advice and Information Services, Commissioning Services, Brokerage Services, the Care Providers, Finance Teams plus the family of the individuals concerned

Azeus UK uses the latest web-based technology to provide a comprehensive set of portals to enable full interaction between all parties to help meet the needs of the individual and achieve the desired outcomes.

The portals are all integrated and link to the finance module and RAS within the case management application which offers yet further functionality for adult social care.

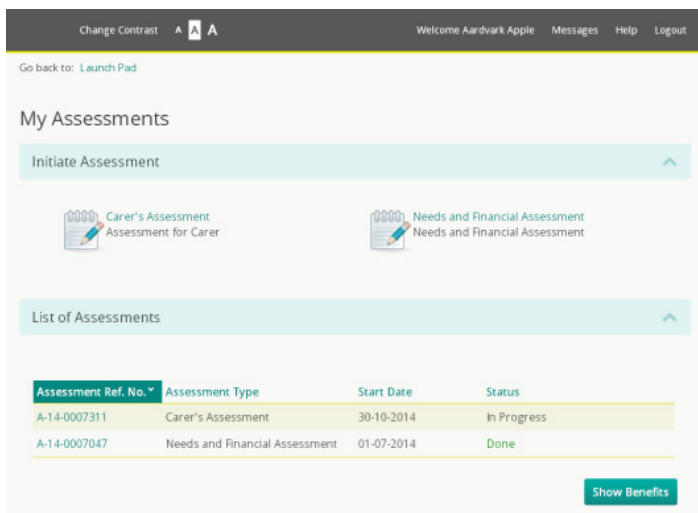


Information & Advice Portal



This Portal offers the public a directory of available services and advice on how to get help. The content is completely configurable and the layout can be determined by a wide array of functions to govern how the information can be displayed. A powerful keyword search engine works across the entire portal.

Customer Service Portal

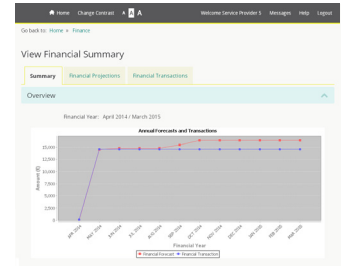


This Portal enables service users and carers to carry out self-assessments to determine their eligibility for care and support. If eligible, the RAS engine computes their indicative personal budget and displays it on screen.

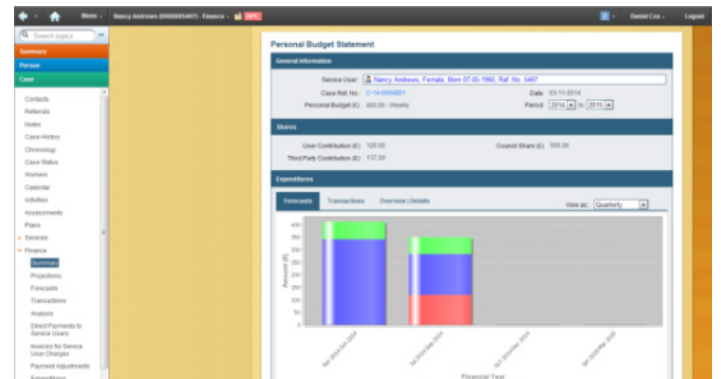
Registered users can view and maintain their information, provide feedback, contact their support worker and participate in processes such as assessments, plans and reviews.

Provider Portal

The Provider Portal enables service providers to register and submit company information, their catalogue of services and corresponding rates and communicate with local authority finance department in a secure manner. Accredited providers can access invoice, billing and payment information.



Case Management System



The Case Management System provides the integral finance engine, the RAS and allows workers, team managers and support brokers to manage cases (e.g. referrals, assessments, plans, reviews, budgets) and to interact with both service users and providers.

Payments can be made to both service providers and service users and there are extensive tools for contract and budget monitoring.

The system provides reports and dashboards for monitoring performance, predicting demand and identifying market gaps.

A completely comprehensive solution to support the Care Act, the case management system is designed to enable social workers and their partners to fulfill the aims of the act especially in the areas of supporting greater personal choice and managing preventative as well as crisis care.

Modern, up-to-date and designed according to Open Standards to encourage easy integration with the NHS Spine, healthcare, housing and other sector IT systems, AzeusCare comes with extensive configuration options to enable it to be tailored to local requirements.