

# Leaving the Desk Behind

A mobile solution for AzeusCare

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“Why can’t we have the same technology at work that we have in our home?”

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**We live in a world where technology is all around us, yet very often social workers find that at work their technology is less mobile and less flexible than in their non-working lives.**

Mobile working is now essential if case workers are to increase face-to-face contact time with service users. Expectations about connectivity are higher, too. Case workers expect to be able to email, text, access the web, call up guidance documents all from the same device.

Our highly configurable **AZEUSCARE** MOBILE application does just that and can be used for either child or adult casework.

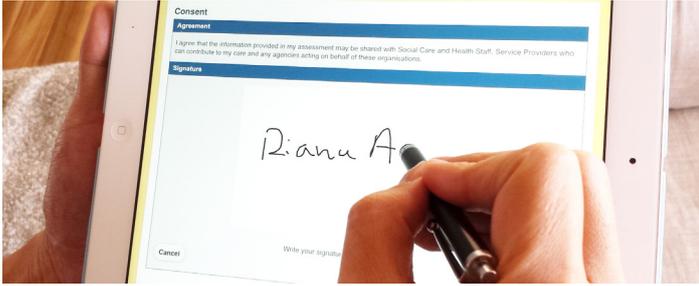
## AzeusCare Mobile

The **AZEUSCARE** case management system may be accessed remotely using mobile devices, subject to appropriately secure network technology such as Citrix or via VPN.

**AZEUSCARE** MOBILE, on the other hand, has been designed to enable true roaming, whether or not reliable network connections are available.

If there is no 3G or 4G signal, or if the signal temporarily drops, **AZEUSCARE** MOBILE stores case data offline in an encrypted format, which is then synchronised with the case management system when the mobile application goes back online.

# AzeusCare Mobile Features

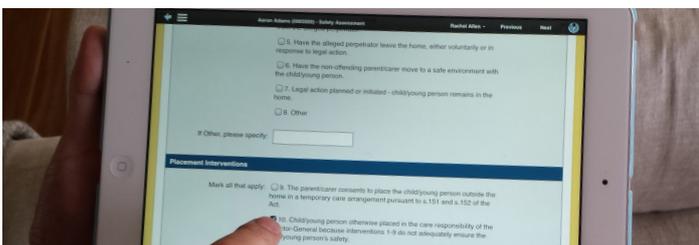


**AZEUSCARE** MOBILE enables:

- Online and Offline working
- Validated User Authentication
- Advance upload of cases and forms for offline working
- Digital signature capture
- Immediate emailing of completed PDF form outputs direct from the device
- Case Note completion
- Calendar view and My Tasks view
- Synchronisation with the case worker's System mailbox and allows case workers to view their mails offline
- Demographic details update capability
- Genogram view
- Photographic evidence upload capability
- Auto-resume ( continues data transmission at the point where a transaction was interrupted if there was a signal dropout whilst online)

# AzeusCare Mobile The Forms

**AZEUSCARE** MOBILE enables allows you to check out and back in again any form configured by the case management's integral forms designer (which includes assessments and plans). A few specific forms (e.g., the Adult Financial Assessment forms) are designed specifically for mobile working. When a case worker checks out a form in the mobile device it will be marked as locked to other users.



# AzeusCare Mobile Compatible Devices

**AZEUSCARE** Mobile currently supports the following devices. This is not exhaustive since as new devices come on to the market we evaluate the potential of each to support our application:

- 2nd, 3rd, and 4th-Generation iPad and the iPad Mini models running on iOS 5.1 or later
- Android-powered devices with at least 7.9 inches of diagonal screen size running on Android 4.0 or later
- Windows-powered devices with at least 7.9 inches of diagonal screen size running on Windows 7 or later

# AzeusCare Mobile Security

To protect data stored in the mobile device, **AZEUSCARE** Mobile is implemented with the following;

- Encrypted SQLite database to store local data (Encryption is enforced for both data at rest and in transit)
- SSL transmission
- 256-bit AES key to encrypt records owned by the worker
- Configurable data retention period
- Remote wipe feature via AzeusCare

In addition, our recommended mobile devices will have their own built-in device-specific security such as requiring a passcode to unlock the device, automatic locking of the device after a pre-defined period of time and anti-theft / GPS-tracking applications (iOS and Android).

# AzeusCare Mobile The Benefits

The **AZEUSCARE** MOBILE application offers

- Increased visibility of your social workers
- Freedom from the office environment to undertake more face-to-face visits
- A trustworthy guard against loss of data in areas with poor signals
- A user-friendly interface that is easy to use and requires minimal training