

The Story of the Child

A case management solution for children's social care

AzeusCare is a child and family-centric case management system designed to support social care workers and allied practitioners in case recording from the lowest tiers of intervention right through to the crisis intervention cases.

With successive governments tackling the difficult issues of a) reducing the number of child protection cases, b) the placing of children into care and c) the length of the adoption process, **AZEUSCARE** helps social care departments manage their referral thresholds and the complex processes of improving outcomes for these vulnerable children. Importantly, too, it supplies recording space for practitioners who are working with families and engaging in lower tier preventative and therapeutic strategies.

Providing all this in one easy-to-use application ensures that information can be shared, service activities can be monitored for effectiveness and data can be extracted to help determine what works and what needs to be changed.



Contact,
Referral
and MASH

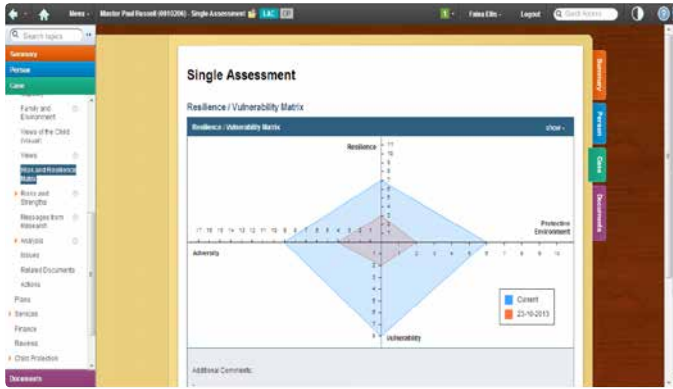
AZEUSCARE'S integral forms designer ensures that local authorities can realise their ideal contact and referral processes exactly as they want. Its flexibility makes it possible to create recording formats for individual contacts, group contacts and combined contact/referrals.

There is also a Multi-agency Safeguarding Hub (MASH) with public-facing portal to help agencies share information at the point of enquiry without losing ownership of it. The careful design helps build confidence in information sharing and more accurate risk factor identification.

Contact Us

For further information contact Robert Fitzgerald at sales@azeuscare.com.
<http://www.azeuscare.co.uk>

Assessment



AZEUSCARE enables you to create assessment templates for any type of record - an individual child, a family group, an adult carer of a disabled child, a young carer, a foster carer, a prospective adopter or an organisation.

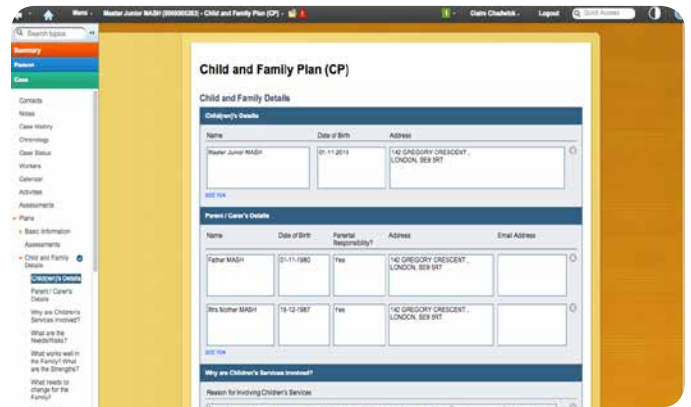
Assessment templates can be built to incorporate open and/or structured questions which can be linked to underlying rules for calculation and display.

AZEUSCARE'S on-screen displays offer graphical representations of data to support understanding and analysis.



Digital signature capture is also available when forms are completed using the mobile application for **AZEUSCARE**.

Planning and Service Delivery



Plan templates can be created to suit local design preferences and the system holds a full history of all versions for easy reference.

Auto population routines can be configured so that data once entered can flow from one screen to another to avoid repetitive data entry.

Service Provision is managed through a screen set enabling the detailed recording of the type of service offered, cost, the provider and the funding source(s). Our extensive financial suite calculates expenditure against budgets and records payments to both providers and the child/young person or family .

A full history of all the services and payments a child or family has received is clearly visible on the front page of each record.

Child Protection

AZEUSCARE is installed with an out-of-the-box set of forms and integrated workflow to manage the Child Protection process in accordance with best practice. This can, of course, be customized.

Work is currently underway to provide a recording environment for the Signs of Safety model.

Looked After Children

AZEUSCARE facilitates the recording of the processes of recruitment, training, approval and payment of foster carers as well as the processes involved in placing a child in care. A full history of placements is maintained. The system provides court-compliant outputs of the

key documents and the system's integral document management system can hold securely all associated electronic documentation.



Our unique Electronic Life Story Book portal enables looked after children to record feedback on their experiences in care and help in the compilation of their life stories. Access can be given to carers, birth family members and other involved persons to facilitate a truly collaborative approach.

Leaving Care

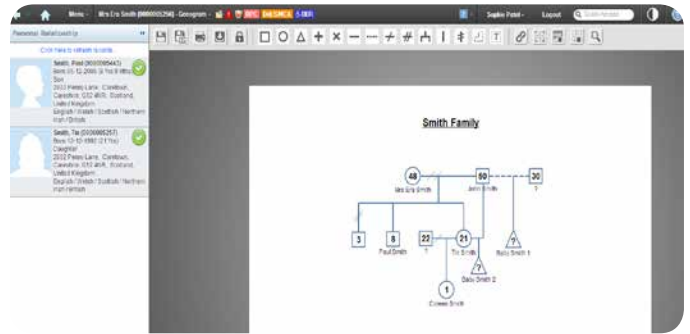
The integral forms designer provides extensive scope for creating recording formats for leaving care activity and our Information and Advice portal can be configured with local content useful advice and resources for independent research to aid those preparing for adulthood.

Adoption

Security of record access is extremely important in the recording of the adoption processes and **AZEUSCARE** incorporates a highly granular security module. As with foster carers, the enquiry, recruitment, approval, and matching processes of potential adopters to children are fully supported. Post-adoption allowances can also be calculated and payments generated.

We provide a Letterbox recording facility to help with the management of Contact arrangements following adoption.

Troubled Families



Unlike most systems **AZEUSCARE** makes it easy to record family interventions.

Family groups can be created, their relationships graphically represented as a genogram and assessments, plans and case notes logged against the family record irrespective of whether one or more children already has a case.

The system provides all the data capture required for the Troubled Families return.

Special Educational Needs and Disability

The Children and Families Act 2014 has made radical changes to the way in which the Education, Health and Care plan is compiled for children with Special Educational Needs and disability. In conjunction with a local pathfinder authority Azeus has developed a unique solution which encourages the collaborative approach stipulated by the code of practice.

Accessible via a public facing portal, the system provides interactive areas for both the child to comment on the plan and to communicate with the local authority.



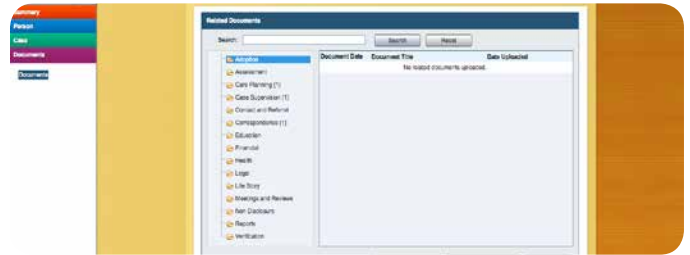
Statutory Returns & Reporting



AZEUSCARE supports local authorities in their statutory duties and generates the statutory return outputs for SSDA903, CIN Census and PF1. In addition, it supplies the output for the OfStEd Inspection Framework Annex A. All of these are kept up to date via an annual release. Ad hoc supporting is supplied by our internal and embedded reporting tool JasperReports.

We also support locally configurable dashboard reporting via an embedded query tool which has a drag-and-drop user interface and is easy to use with a little training.

Communications and Document Management



AZEUSCARE provides users with an internal messaging system and an appointments calendar which can be integrated with MS Outlook. Meetings can be arranged and attendees identified all on one page. Automated reminder notifications via email or SMS text can be configured, too.

The internal letter generation tool can produce standard mail-merge letters which can be stored in the system's integral document management system. This has its own enhanced security to prevent unauthorised access.

For convenience and instant retrieval you can upload documents against any assessment, case note, meeting or chronology entry so that when you come back to it at a later point the document can be opened from there. Integration with other corporate document management systems is also possible.

The Story of the Child

In line with best practice **AZEUSCARE** is conceived to 'tell the story of the child' on its journey through the system. Whilst there is plenty of recording space for individual details to be added, key screens supply information in aggregate and timeline format to provide a coherent narrative, e.g.,

- **The Person Summary** – provides an overview of key personal information including most recently undertaken and pending activities
- **The Family Summary** – provides an aggregate view of the person summaries of the family members

- **The Case History** – provides an auto-populated history of all recording activity
- **The Client Journey** – provides an auto-populated list of all tasks, activities and decisions made
- **The Chronology** – provides a place for selecting key events and summarising the impact on the child/family
- **Case Audit** – provides a space for managing the audit and support for reflective practice

Extensive use of hyperlinks throughout all of these ensures that navigation to the underlying detail is quick and easy and the system supplies tools for the management of both cases and workload for the teams involved.

Technical

The **AZEUSCARE** application sits on an Oracle database. The client user interface is written in JAVA, the mobile application interface in HTML5. Portals are created using Liferay. Screens follow Web Content Accessibility Guidelines.

The system subscribes to open Standards for ease of integration. Cloud hosting services are available as well as a full management service for locally hosted environments.

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