



Social and Health care services continue to be the subject of much change.

In Adults Services, authorities are being required to:

- find efficiencies to support an increasing older population needing services or signposting
- continue moving service users to personal budgets and personalised services
- deliver smarter re-ablement services
- support integration and joint working in the Health and Social Care Act
- implement new commissioning models
- ensure safeguarding processes are robust and resilient

Local authorities need a social and health care information system that supports professionals in their activities—not one that drives or controls their role. In AzeusCare we believe we have delivered exactly that—a system that lends itself to simple, secure recording and ease of access to holistic information.

Improve Outcomes

Better information sharing for better outcomes –

Facilitating better decision making for improved support for vulnerable people

Supporting early intervention – Helping get early support to streamline service delivery

Improved financial and service management – Creating efficiency and monitoring trends and costs

Better quality and timeliness for decision making – Ease of recording gives better holistic case information

Accessible data and reporting – Supporting staff in delivering a positive experience of assessment and service delivery for service users

Gain Agility & Adaptability

Flexibility to move locally with change – Provision of standard workflows, but can be tailored to meet local recording needs

350 developers to support wider system change – Fast turn around of changes, but without losing quality

Collaborative working to include partner agencies – Bringing the right groups of professionals together at the right time, to provide co-ordinated assessment and service delivery

High quality performance management – Reporting at your fingertips, statutory, through to ad hoc caseload and trend reporting

Enjoy Accessible Technology

Ease of multi-agency use – Access for a range of individuals in a range of methodologies, but never compromising security

Truly mobile solution – 24/7 access with both offline and real time connectivity

Citizen and Provider portals – Supporting the service user recording their own information

Efficiency models for implementation – Enterprise licensing, and subscription models for better total ownership costs

Keeping recording simple – Making compliance and information availability easier to achieve



Core

- Patient/service user pathway – contact, assessment, resource allocation, personal budget / traditional service delivery, review and case closure
- Chronologies, family and individual
- Family-based recording, genogram
- Workload management for managers and staff
- Reporting - budget and commitment, statutory reporting

Finance

- Personal budgets and traditional services - service planning, financial management and control, payments, charging for services
- Reporting – budget, commitment and statutory reporting such as PSSEX1

Collaboration

- Secure ad hoc access from partner organisations and independent reviewers
- Multiple workers working on the same case
- Messaging centre for communication with other system users, care managers, specialists, service providers, and others
- Third-party integration - NHS Spine, Health Systems, and Provider systems

Security

- User actions tracking for audit and review
- Centralised role-based access control

Interoperability

- Use of open standards (SOA, eGIF, WCAG etc) for Clinical Document Architecture (CDA) and NHS ITK
- Integration with MS Outlook and Calendar, corporate finance, EDMRS, Clinical Document Architecture (CDA), SharePoint, etc.

Safeguarding

- Risk management via dashboard traffic lights
- Secure collaboration amongst agencies involved
- Section delegation that allows professionals to contribute to assessments, support planning and service reviews

Configurability

- Fully adaptable forms to support changing recording and reporting needs
- Bespoke reports
- Configurable workflow to support, but not drive processes

Personalisation

- Integrated Adults Portal with eligibility qualifying processes (FACS and RAS)
- Service information and signposting
- Communication functions for the service user and professionals

Intelligent Features

- Auto-save
- Spell checking
- Record linking and copying functions to reduce repetitive input
- Automatic alerts and notifications
- Pre-population of data, avoiding duplicate entry
- Inline help and navigational aid with guidance to local and national processes
- Duplicate input prevention

Mobile

- Offline e-Form — work remotely & upload MS Word documents as structured data
- 24/7 access from anywhere through cloud and mobile technologies

My Cases

Urgent Cases

- Jeffrey Paget**
White British, Male
Born 20-09-1942 (69 yrs)
- Haley Smith**
White British, Female
Born 23-07-1951 (61 yrs)
- Jennifer Robinson**
Chinese, Female
Born 05-10-1975 (36 yrs)

Key Cases

- Alexander Sato**
Asian, Male
Born 15-04-1988 (24 yrs)
- Joseph Pryor**
White & Black African, Male
Born 10-08-1961 (51 yrs)

Involved Cases

- Panna Nadeer**
Indian, Female
Born 23-04-1955 (57 yrs)
- Gregory O'Brien**
White Irish, Male

Haley Smith
Case #C-10-0000001
White British, Female
Born 23-07-1951 (61 yrs)
15 Trafford Grove, Stretford, Manchester M32

Haley has dark brown eyes and blonde hair. She lives at home with her husband of 30 years, Ken (64 years old). Haley frequents her local community center for people with disabilities.

Key Worker James Brown	Manager William Hawkins
Purpose of Involvement Haley has Multiple Sclerosis (MS) and requires help with traveling, personal care and domestic work.	Alerts Blurry vision in left eye. Experiences heat sensitivity and fatigue.
Personal Relationships None	Pending / Upcoming Tasks and Events Jun 25 Arrange home care services with service provider representative Today Initial assessment Jun 21 Strategy discussion
Ongoing Services Physical Support Devices Homecare	Recent Activities 02-07-2012 Needs and Financial Assessment 02-07-2012 (Event) Service Provision

Navigation Menu: General, Chronology, Case Notes, Assessments, Plans, Services, Reviews

ABOUT AZEUS

Azeus has successfully delivered over 200 projects for over 60 public sector and commercial organisations. azeuscare is our lead product in the UK and we believe going to radically change the way social workers record and view information, supporting them in making crucial decisions with holistic information and ultimately delivering better outcomes for service users and local communities.

Accreditations and Awards

- Local Government Software Application Solutions framework (RM865), awarded by the Government Procurement Service (Buying Solutions)
- Azeus has been appraised at CMMI (Capability Maturity Model Integration) Level 5 (the highest level) since 2003 – CMMI is the de facto standard for assessing and improving software processes. Signifies the very high quality of the products and services delivered by Azeus.

CONTACT US

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<http://www.azeuscare.co.uk>