Hospice Management System

AzeusCare—an end-to-end IT solution for Hospice Managers

AzeusCare has been purposefully designed by both IT experts and hospice professionals to provide a comprehensive, reliable, safe and easy-to-use application to support effective management of your hospice.

With modules to manage incoming referrals, bed booking, staff allocation, commissioners and providers, family support activities and the care pathways of individuals whether resident or in their own homes, AzeusCare is available as both a desktop application and mobile application.

Graphical bed views, locally configurable forms designer tools, manager oversight tools, an integral document store and a highly comprehensive reporting system ensure that case recording is swift, all information is in one place and that the data can be retrieved easily. Further, AzeusCare fully supports the modern digitalization agenda by providing a public-facing portal for bed bookings, online referrals and client and family access to records.

Case Management

AzeusCare helps in the recording of actions to prevent, reduce and delay the needs for care and support by providing a clear and easy-to-use case recording facility, multiple fields for the categorisation of conditions and medications and the ability to prioritise and flag.

A full history of plans and services can be maintained for each client plus extensive details regarding the family and support network. The integral document store ensures that all additional information on the client can be scanned, uploaded and held in a single place.

Our solution accepts online referrals as well as MS Word referral forms which can be completed offline and submitted via email.

The system supports case allocation to individuals and teams and provides caseload management facilities for managing workloads. In addition, we provide an integral messaging system and comprehensive Case Note recording.
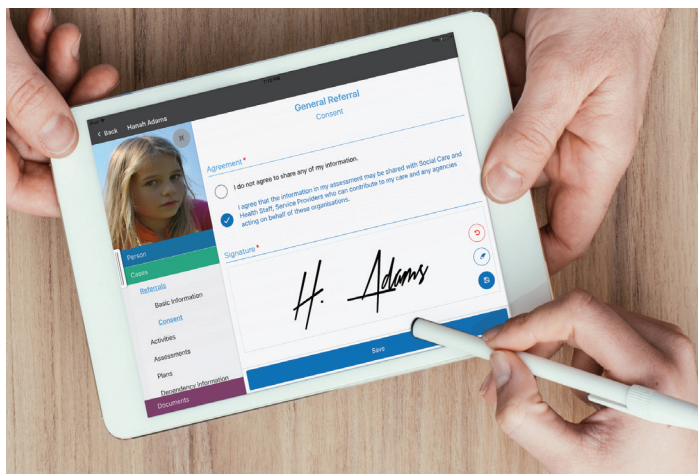
Care Planning

The user-centric design of AzeusCare has ensured the inclusion of a wide range of functionality for the recording of assessments and plans. Via the system's integral forms designer recording templates can be created to suit local requirements. Weighted scorings can be included in assessment questionnaires for measuring dependency needs with additional back end calculation to support staff allocation requirements.
A graphical Body Injury Map ensures that an accurate record of both clinical and occasional injuries is maintainable over time.

Mobile Application

In line with modern day attitudes to flexible working a mobile application is a must. AzeusCare comes complete with an online/offline mobile application to support both hospice-based care worker and home visiting.
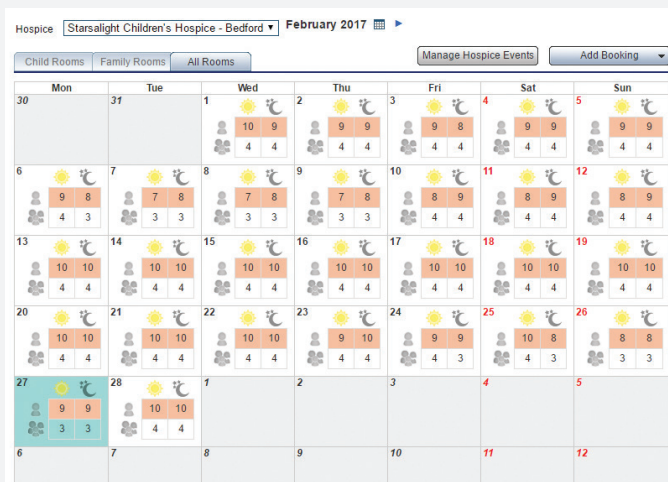
This mobile application allows for faster response times which may be important for urgent cases that require immediate interventions.

azeuscare
Best Practice. Better Service.

For further information contact
http://www.azeuscare.co.uk | sales@azeuscare.com

Bed Booking

AzeusCare supports a comprehensive and purpose-built bed bookings module enabling hospices to manage the flow of client stays across multiple locations, including the booking of family rooms where offered. This highly flexible component factors in provisional bookings, confirmations, cancellations and waiting lists and can categorise bookings by type.
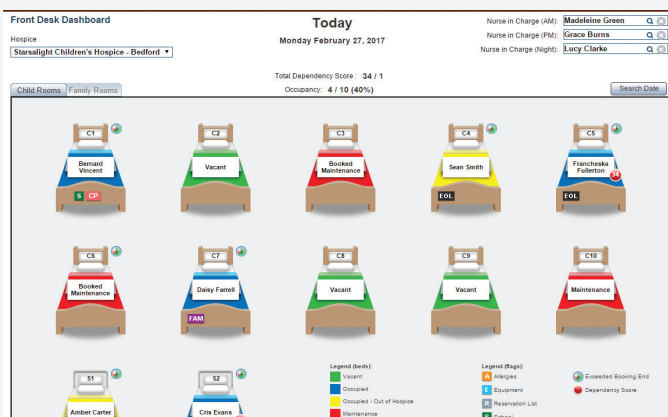
Online booking requests can be made by the client and/or his/her family via the web portal.

Bed Management

Replacing the traditional 'whiteboard' AzeusCare provides nursing staff with a comprehensive graphical dashboard to facilitate instant recording and retrieval of information about the client, his/her needs and staff allocation. Accurate time-in/time-out recording is available plus forward looking to future reservations and confirmed bookings.

Rooms and suites can be designated as 'special' and identified by purpose and as containing specialist equipment.

Family Support Activities

AzeusCare provides an Activities Booking module to facilitate the management of the wide variety of support activities that a hospice might include for both the client and his/her family whether or not these are offered by hospice staff or commissioned providers. Invitations can be generated, risk assessments recorded and attendance monitored. Outcome notes for each individual attending can be recorded.

Providers and Commissioners

AzeusCare provides a comprehensive Register of Providers and enables the recording of contract information. A history of provision offered can be maintained and reports generated which can be passed to commissioning teams and finance departments.

Flags and alerts can be generated against the records of both providers and clients or members of their families to make clear and visible to all users of AzeusCare if there are any concerns.

Reporting

AzeusCare has an embedded reporting tool powered by JasperReports. This enables high quality ad hoc reports to be produced for management and local KPI purposes. The system also has an inbuilt scheduler to enable report outputs to be sent direct to those who need them.

Dashboard reporting capability is also available. Dashboard reports are created locally by the inbuilt Query Builder and then presented on the desktops of specified system users or sent via email.
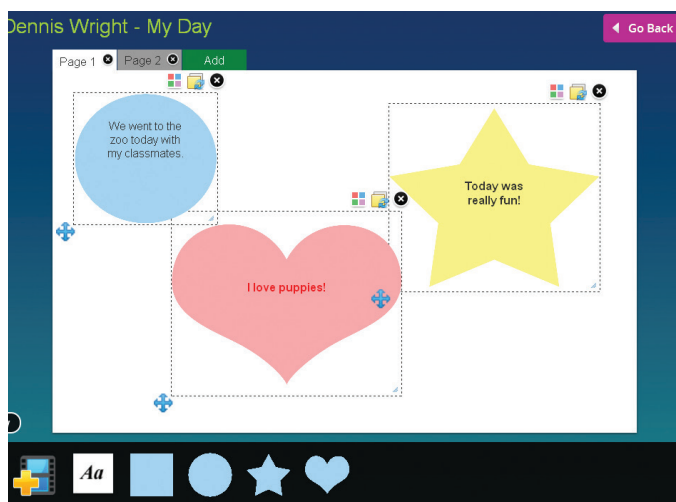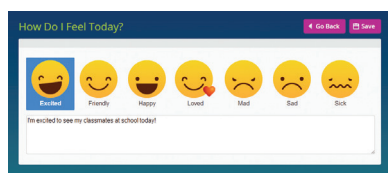
Web-based Portal

AzeusCare supports the digitalization agenda via its web-based portal which any user can access over the internet once credentials are issued. A highly configurable application it enables much closer contact between the hospice and its clients and their families. It also provides external referrers with the ability to make referrals online.

Key features are:

A) Online referrals
B) Bed booking requests
C) Activity registration
D) Innovative tools for capturing the "Voice of the Child"

The Benefits of AzeusCare

AzeusCare offers to any hospice organisation

A) satisfaction in knowing that all the information on a client and his/her family is held in a central place
B) secure access controls and output generation to support DPA and access to records policies
C) a mobile platform to work both in and out of the hospice
D) multiple levels of configuration to make it suit local practice
E) a highly graphical approach to the presentation of data
F) extensive controls to facilitate management oversight and to help deploy organizational policies
G) a genuinely client-centric design to support clients and families at this most difficult of times

Get in touch:

call us on **0203 755 359** or
email **sales@azeuscare.com**

Go to **https://azeuscare.com** for more information on who we are, what we do and how we do it.